

OSF HealthCare Saint Clare Medical Center Blessing ceremony interviews

(OSF Saint Clare is part of the western region of OSF HealthCare, which includes facilities in Galesburg, Monmouth, Kewanee, Princeton and Alton, Illinois)

Roxanna Crosser, OSF HealthCare Western Region CEO

Why did OSF want to welcome the former Perry Memorial Hospital to the OSF Ministry?

OSF HealthCare really wants and has a goal of extending their ministry and to areas that want to be part of that Ministry with them, and so that growth of compassionate care we felt was important here in Bureau County (and) Marshall County. We saw it was a very strong match, a cultural fit, that was very important to the Perry board, to the city, and we thought that through this partnership we could grow that compassionate care that Perry is so well-known for. :35

What are the advantages for OSF Saint Clare being a part of a 15 hospital system?

Innovation is really one of our core values and one of our goals for our Ministry, we've done incredible in that particular area, so part of the visits that we went through innovation was very important to them. So as we look at some of the teleservices that we have within our Ministry and some of the things that we do with predictive analytics, those are important items for Perry and the Princeton community. They really embrace that change. They are very traditional and very culture-driven in the area of quality and safety and how they serve their patients but they also look toward the future of rural health care. :42

One of the areas OSF HealthCare hopes to make an impact is throughout our rural communities. How will we do that?

When we began this partnership and all of the conversations, the importance of rural health care and keeping care local was so important to our Perry community - as it is to all of our rural communities. Transportation needs and some of those particular areas, reaction heighten during the COVID time and we learned a lot. So bringing up tele-visits, it's at a much stronger pace, and really understanding that our communities could adjust very well and beginning to really like that capability or as another option. We also know as we bring in teleservices and specialty services, many times that teleservice will still be embedded within their primary care office but still have that technology capabilities. So it's great for rural health care. :49

You have been an integral part of working with the team at the former Perry Memorial Hospital on this transition. What have you seen over the course of the last couple of years?

The love and dedication, true caring from the community, is so evident and I know that it is a culture fit that will continue going forward, and I'm just blessed to be a part of it and I hope you, too, are blessed to be a part of this ongoing one hundred plus years of health care within the community. :21

Jackie Kernan, OSF HealthCare Saint Clare Medical Center President

Why did OSF want to welcome the former Perry Memorial Hospital to the OSF Ministry?

Perry Memorial Hospital shares the same mission, vision and values - community and compassionate care and seems like a very close partner with OSF from previous interactions with OSF Saint Francis. It just seem like a logical partner because of that strong connection to our Mission and then wants to be able to keep health care within Bureau County and the Princeton community. :28

What are the advantages for OSF Saint Clare being a part of a 15 hospital system?

Some of the big advantages are related to innovation and the access to digital care and telehealth, especially for those that live it in rural communities and don't have the ability for transportation to that specialty care. Having that connection with OSF is a big advantage. :17

Change can be hard. What do you say to people who are worried about this change?

Change is really hard and I think one thing about OSF is that we acknowledge that and we bring our Mission Partners together to support each other, we listen to their concerns, support them through it and are there at the elbow as well to be able to support them along the way. I think for the most part going through an integration prior to having that, having a close connection, in that way it's really helpful for those Mission Partners. :29

What would you like to say to the residents of Princeton and surrounding communities?

Yes, signs are going to change and there's going to be an OSF presence but the care that's going to be provided is still from those same people that have been serving the community for years and they're still taking care of their friends, family, and neighbors and that's not going to change. That caring and compassion is going to be here but just supported by our OSF Mission and values across the Ministry that's able to support us and help to serve the community. :27

Are you excited about what lies ahead?

This is a great opportunity for OSF to really share our Ministry but also I'm excited for our Mission Partners. They are already serving in this way and I think this will just enhance what we can provide to the community of Princeton and Bureau County. :17