Cleaning Rooms and Touching Lives – Soundbite Transcripts

The Amazing Impact of Environmental Services

*****SOT*****

Jeanice Harris, OSF Environmental Services Technician

"When it first started I was upstairs in the COVID unit. It was rough. It was. Every day I wanted to quit, but they needed me just like I needed them." (:15)

*****SOT*****

Jeanice Harris, OSF Environmental Services Technician

"They said I saved them. A lot of patients say that I saved them because I would tell them about my COVID story. And I'm like, you know you wouldn't be up here if you weren't in a bad condition. And they just said I gave them so much hope, like I was the light at the end of their tunnel. And it meant a lot to me because all I was doing was cleaning their room and being supportive. Letting them know that everything is going to be okay. Just pray everything is going to be okay." (:38)

*****SOT*****

Jeanice Harris, OSF Environmental Services Technician

"I cried. I cried like a baby. I was like, who? Who did this? Who nominated me? Like of course I couldn't nominate myself so, I don't know. I'm thankful for whoever did do it." (:11)

*****SOT*****

Jeanice Harris, OSF Environmental Services Technician

"Like I'm wearing a cape right now."