

# Transcript of media for Acute Hospital at Home

## **Brandi Clark, vice president Digital Care, OSF OnCall**

Clark says OSF HealthCare showed hospital-level care can be delivered safely and effectively at home during the COVID-19 pandemic.

**“We achieved great outcomes and the patients absolutely loved it. They were able to get the care where they were comfortable in their homes, with the families and their children and their pets around them and we were able to deliver that care at a lower cost while allowing our system to keep those patients in the hospital who really, truly needed to be there.” (:21)**

Program provides every service available during a hospital stay.

**“From providing meals to the patients, drawing their labs, even things like X-ray are able to be provided in the patients’ home.” (:11)**

## **OSF OnCall Digital Health Chief Medical Officer Dr. Matt Gorman**

Research shows patients recover faster and have fewer hospital readmissions when they can be cared for at home.

**“CMS started a demonstration three years prior to COVID and really showed benefits. What this really showed was people recover faster and have fewer readmissions which is significant; and people just do better at home.” (:14)**

The simulation will allow lawmakers see first-hand patient care and support delivered through home visits, paired with a 24/7 digital care command center.

**“That it is the ICU, it is the maternity ward, it is the general medical bed. For some who are healthy, they may not have been in the hospital for 20 years so they lose touch with it (inpatient care). So this is an opportunity for us to educate our legislators about what today’s modern health care is.” (:18)**

Legislation will provide more certainty, allowing continued investments and development allowing hospitals to be more prepared for future health emergencies.

**“We’re going to be well suited and situated for the next whatever it is - whether it’s another COVID wave or whether it’s another virus - and so that allows us to have more capacity within our health care system which allows us to care for patients safer and more effectively.” (:21)**