

Transcript of Media for First OSF Digital Hospital patient in Rockford area

Robert Thornton, 78 year-old first patient admitted to OSF OnCall Digital Hospital in Rockford

Loved the nurse and nurses aid who came to his home.

"I couldn't ask for more polite, well educated, concerned people to come into my house and make sure that I had what I needed to get well. It was a wonderful experience." (:16)

Felt he was in good hands with as much contact, if not more, than if he was in a hospital building

"They came in three to four times a day to ensure that I took my medicine, that I had blood tests done, that I conversed with the main office via phone, and to give me my IVs and to see that everything went smoothly ... that I was progressing towards the final goal of being better." (:24)

Courtney Dahnert, MSN, RN, supervisor of Clinical Digital Care for OSF OnCall Digital Hospital in Rockford

Dahnert loves the return to a more personalized approach to care.

"It takes us back to being able to provide that really good care; getting to know someone even though we're only caring for them for two or three days and making their health relevant to them. And it gives us time to breathe. So it's an amazing opportunity for both the patient and the provider." (:18)