

Transcript of Media for OSF OnCall brings hospital care home in Rockford area

Melissa Meier-OSF OnCall Digital Care Manager

Technology kit is delivered to the home

"A tablet, which is how we do our video visits, as well as Bluetooth enabled biometric equipment for us to be able to do vital signs remotely. We also bring a backup power source as well as a backup internet source and a device which is a personal emergency response system, which functions much like a Life Alert button." (:17)

Benefits to health system and patients

"As we bring patients home, we're freeing up beds within the medical center for others to use. But additionally, it's a great for patient experience. So patients love to be at home. They love to be with their pets, their beds, their favorite recliner, and be able to control their own visitor hours." (:15)

Pam Anderson-OSF OnCall Digital Hospital Patient from Peoria-area

Technology is super easy

"The phone ... you don't dial it. You just pick it up and it rings directly to the (digital health) center. And once you do that, then somebody will appear on the iPad. So, if you do need something, you're actually speaking to someone (you can see). You're not just talking on the phone. And they're extremely prompt in answering. So there really isn't, in my opinion, a lot of technology involved. Thank heavens." (:26)

Courtney Dahnert, supervisor of Clinical Digital Care for OSF OnCall Digital Hospital in Rockford

Helps patients and nurses have a great experience

"It takes us back to being able to provide that really good care; getting to know someone even though we're only caring for them for two or three days and making their health relevant to them. And it gives us time to breathe. So it's an amazing opportunity for both the patient and the provider." (:23)

Jim Stickelmaier first OSF OnCall Digital Hospital Patient from Metamora (near Peoria)

Encourages others to try it

"I would say definitely try it. I think they'll find out that it was a lot easier and a lot nicer to be at home than in the hospital." (:16)