



OSF HealthCare brings new OSF OnCall Urgent Care to Sycamore

For immediate release

Contact: [Paul Arco](#) | OSF HealthCare Community Relations Coordinator | phone: (815) 395-5036

(July 22, Sycamore, Illinois) – Minor illnesses and injuries can occur at some of the most inconvenient times. That's why OSF HealthCare is offering a new convenient option in the Sycamore area for patients who need urgent care that doesn't require a trip to the emergency department.

OSF OnCall Urgent Care clinics are located near neighborhoods and shopping areas where, historically, health care providers have not been located. The placement offers convenience and a more modern setting that has the feel of a lounge or café rather than a traditional doctor's office, and it offers greater ease of access to care. Charging stations, free coffee, water or hot chocolate, blankets during the cold weather, and a large family treatment room allows for children to accompany a parent and siblings.

The new OSF OnCall urgent care will be at 661 S. Peace Road, Ste. 101 in Sycamore. The new clinic is scheduled to open July 29, with a soft launch providing health assessments and treatment Monday-Friday from 8 a.m.-8:00 p.m. Eventually, operations will expand to weekends. Walk-ins are welcome or online reservations are available at osfoncall.org.

OSF OnCall Urgent Care is staffed by experienced care guides, a radiology technologist and an advanced practice provider. Providers deliver basic urgent care services such as treatment for cold, cough, flu, sprains, minor lacerations and fractures, school and sports physicals, urinary tract and upper respiratory infections among other minor ailments and conditions. The sites have X-ray and diagnostic laboratory services available as needed for treatment. Additionally, many common medicines, such as antibiotics, will be dispensed onsite, so many patients will be able to skip the trip to the pharmacy.

"OSF HealthCare continues to make investments in the community because we are here for the long haul and ready to meet growing health care needs," says Kate Barth, vice president/chief nursing officer, On Demand Services, OSF On Call. "From busy parents to college students and retirees, we also know there's a need for safe, high-quality, hyper-convenient and affordable health care and OnCall Urgent Care opens the doors to provide just that. The easy access – whether in-person, or virtually – offers urgent care without the hassle and cost of a trip to the emergency department."

"The addition of the new OSF OnCall option in Sycamore allows us to serve area residents where and when they need it. OSF OnCall Virtual Urgent Care is also available when people need care after hours," Barth stresses. "OSF OnCall Urgent Care is a wonderful service that embraces a modern urgent care concept, so we are able to provide quick, high-quality care for on-the-go patients."

Anyone experiencing a medical emergency or symptoms such as chest pain, difficulty breathing, or severe abdominal pain should go directly to the nearest emergency department or call 9-1-1.

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Photo cutline: Image of the exterior of the OSF OnCall Urgent Care Clinic in Sycamore

OSF OnCall, part of Peoria, Illinois-based OSF HealthCare, offers unique, full-scale digital health and convenient care options. Providing an array of services anytime, anywhere, OSF OnCall includes digital platforms and software to connect people with care 24/7 using smartphone apps, text-based check-ins and video visits with live support. [OSF OnCall Urgent Care](#) offers in-person or virtual visits for minor injuries and illness. [OSF OnCall Connect](#) supports people through digital and at-home care. OSF OnCall also represents other at-home and hospital-based digital care including remote monitoring, intensive care and hospitalist programs, as well as a digital hospital option. Learn more at osfoncall.org.

OSF HealthCare is an integrated health system owned and operated by The Sisters of the Third Order of St. Francis, headquartered in Peoria, Illinois. OSF HealthCare has 16 hospitals – 10 acute care, five critical access, 1 transitional care - with 2,131 licensed beds throughout Illinois and Michigan. OSF employs nearly 24,000 Mission Partners across 150+ locations; has two colleges of nursing; operates OSF Home Care Services, an extensive network of home health and hospice services; owns Pointcore, Inc., comprised of health care-related businesses; OSF HealthCare Foundation, the philanthropic arm for the organization; and OSF Ventures, which provides investment capital for promising health care innovation startups. In 2020, OSF OnCall was established, a digital health operating unit, including a hospital-at-home. OSF OnCall delivers care and services when, where and how patients prefer to receive them. OSF HealthCare has been recognized by *Fortune* as one of the most innovative companies in the country. re at osfhealthcare.org/.