

BROADCAST- Skip the wait with new OSF OnCall virtual exam visit

ANCHOR LEAD-IN

With the holidays approaching, walk-in medical clinics could be busier than ever but a new option at OSF OnCall Urgent Care is helping families get in and out faster — thanks to an in-person virtual exam that still offers full testing and a real-time assessment. Check out how it works.

VO or RADIO PACKAGE

When Libby Derry got the call that her 12-year-old son was sick at school, she took him to OSF OnCall Urgent Care, expecting a long wait. But staff offered something new — a virtual visit with full diagnostic tools, all done inside the clinic.

SOT – Derry:

“It was an amazing experience. We had the screen there with the provider there asking us questions. We had the tools and equipment, and the care team member walked us through what we needed to do. We were able to get the diagnosis of strep; we were able to have a prescription in hand and be out the door well before we would have been seen in the first place.”

The system uses digital instruments to capture images and sounds from a patient’s ears, throat, heart, and lungs. The on-screen provider guides the exam and testing.

Derry says the process felt personal, easy, and much faster than waiting for a traditional visit.

ANCHOR TAG:

The virtual exam option is now available at OSF OnCall Urgent Care locations in Peoria, Bloomington-Normal, Danville, Rantoul, Galesburg, and Ottawa — with more sites coming in December and January.