



OSF HealthCare Launches OSF Urgo, a New Type of Urgent Care

North Peoria location opens to patients July 31

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(Peoria, IL | July 27, 2018) - OSF HealthCare, a leader in transforming care in the communities it serves, wants to shape the future of modern, on-demand care and is excited to announce the opening of OSF Urgo, its new, modern urgent care. The term "Urgo" is derived from urgent care for people on the go.

The blessing and dedication of the first OSF Urgo location at 10408 N. Centerway Dr. in Peoria, off North Knoxville Ave., was held Friday, July 27. A public open house will take place Saturday, July 28, from 9 – 11 AM. A second Peoria-area location at 133 Spinder Drive in East Peoria's Levee District opens August 14 with a community open house from 10 AM – Noon on Saturday, August 11.

OSF Urgo will build on current primary care services offered through OSF HealthCare and is designed for individuals and families who might not yet be ready to establish a traditional physician-patient relationship.

"OSF Urgo is a new concept for modern urgent care designed for patients who want high-quality care in a short amount of time so that they can get on with their busy lives," said Janet Rendleman, Vice President On Demand, OSF HealthCare. "It's going to feel very different than a traditional doctor's office. It's going to have a light airy feel, lots of natural light coming in, there'll be a charging station for phones, there'll be a cappuccino machine. More like a lounge area as opposed to your traditional physician office."

OSF Urgo locations will be open 365 days a year from 8 a.m. – 8 p.m. seeing patients of all ages. Walk-in or schedule an appointment online through www.osfurgo.org. Insurance is accepted.

OSF Urgo has been designed to deliver basic primary care services such as treatment for cold, cough, flu, sprains, minor lacerations, sports physicals, urinary tract and upper respiratory infections and more. The sites will have x-ray and diagnostic laboratory services available. Each clinic will be staffed by two Certified Medical Assistants, a Radiology Technologist and an Advanced Practice Nurse.

OSF Urgo clinics are in convenient locations near neighborhoods and shopping, areas where, historically, health care providers have not been located. The more modern setting offers greater ease of access to care for a new healthcare experience.

"It's something new and fresh that allows each individual to access care in a way that fits them in their healthcare journey," said Rendleman. "We have been in the community for a very long time and now you will see us in different places than where we have traditionally been. We are going to be where you're going to be. You don't have to come to us, we are right there where you already are."

Additional media assets are available on the OSF HealthCare newsroom.