

Transcript of Media Clips for bringing joy back to medicine

Pediatrician Michael Endris MD, OSF HealthCare (in Bloomington, Illinois)

The technology is easing physician burnout

"Things got busier, more of the visit and the documentation needed to be done almost in real time to be able to stay on schedule and to be able to go home in a timely hour and not be stuck, charting while I'm sitting at home in my pajamas. So this has definitely allowed that to be a reality for us." (:22)

Dax co-pilot has specialty-specific note templates and intelligence.

"In pediatrics, we obviously talk about school a lot, and it tends to pull in that relevant information, whereas, if you're talking to somebody else about school. It's probably not putting that in a urology note or what have you." (:19)

Tyler Fitch, MD, chief medical information officer, OSF HealthCare/Pointcore

Restoring the joy in medicine

"As you heard from Dr. Endris, he can really focus on talking to the person rather than having to worry, multitask at the same time, or being worried about after, because you can really trust it. You can actually engage in the conversation. That brings the joy or the vision people have going to medical school is not simply writing notes and talking to patients, helping them." (:22)

Summary notes from the visit are very accurate and well written

"They said it made them giddy with how good it was. It made them sound very smart, and they felt like it included a lot of details they're sure they would have forgotten if they were writing the note themselves." (:15)

This is transformative technology

"To analogize this to something like maybe in farming, this is like the invention of a tractor. This makes stuff happen that previously took a lot of extra labor that automates it and allows you to be doing other things or to do much more scale. And so this is a huge deal for our providers, which is why you're hearing so many, so many comments like that." (:25)