

BROADCAST- Virtual urgent care could be your best bet for respiratory virus season

ANCHOR LEAD-IN

As respiratory virus season ramps up, OSF HealthCare is reminding people that its **virtual** urgent care is a way to avoid leaving the house, especially in the middle of the night when you or a little one is feeling horrible.

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VO or RADIO PACKAGE

Instead of waiting for a clinic to open, patients can connect online with an OSF OnCall provider for common issues like colds, coughs, sore throats, or pink eye. For more serious problems — like difficulty breathing — health experts say you should still head straight to the Emergency Department.

(Sound Bite – Kate Barth, VP/Chief Nursing Officer, OSF OnCall On-Demand Services)

"It's the mom with multiple children who are sleeping and (she thinks) 'I have a sick kiddo who I cannot console and what do I do?' Seeking out virtual urgent care in those options is such a great opportunity to connect with a provider who typically would serve you in that urgent care setting." (:21)

Barth says OSF OnCall virtual visits are available 24/7 including weekends and holidays and visits come at a lower cost than in-person visits. Patients can choose a quick online interview or a video visit. Providers review cases within an hour, offer treatment plans, and can send prescriptions directly to a pharmacy.

(Anchor Tag)

You can find more information or start a virtual visit anytime at **osfoncall.org**.