

## **OSF HealthCare is taking proactive preparedness measures**

OSF has always taken a proactively cautious approach to the spread of infectious conditions. Patients and visitors may be asked to wear masks based on their presenting symptoms. At times, further evaluation is completed in rooms with special ventilation.

All OSF HealthCare settings are prepared to identify and appropriately direct patients to the correct place to receive care.

Infection prevention specialists are at every OSF hospital. They, along with other key leaders, are in touch daily with the updated surveillance information from the Illinois Department of Public Health and Centers for Disease Control and Prevention.

Following federal health and safety guidelines, OSF HealthCare is also actively using methods to conserve supplies, protect our patients, their families and our Mission Partners.

The following preparedness messaging is from Troy Erbentraut, Director of the Office of Preparedness and Response, OSF HealthCare.

### **Troy Erbentraut, Director of the Office of Preparedness and Response, OSF HealthCare**

“There’s a whole team of people who are working diligently to make sure that OSF can stay ahead of this event and mitigate what we can mitigate, and continue to treat our patients with the greatest care and love.” (:10)

### **Troy Erbentraut, Director of the Office of Preparedness and Response, OSF HealthCare**

“We have prioritized being prepared as a health system, for all things that happen. Because at the end of the day OSF wants to stay very nimble and fluid and be able to provide patient care. So no matter what happens in the world, we have some levels of preparedness.” (:13)

### **Troy Erbentraut, Director of the Office of Preparedness and Response, OSF HealthCare**

“The idea about preparedness is there’s no checkbox. You’re never done. So we can’t ever write a plan or develop some procedures and say, ‘Oh. We’re prepared,’ and just put that away and be done. Preparedness is a cyclical process that continues to go, so as we prepare for one thing, then something else happens, but that preparedness all helps each other and it works together. It’s like the cogs of a wheel.” (:19)

### **Troy Erbentraut, Director of the Office of Preparedness and Response, OSF HealthCare**

“What happens in the world we can’t control. So as these things come at us we just need to deal with them at an individual basis, and that’s where we are at today. There’s some stuff coming at us that’s novel and new and people are really anxious and fearful of things that maybe they necessarily shouldn’t be.” (:19)