

## Soundbite transcript - Home Care Video Visits Help Patients Heal

**Kerri Wiles, OSF Home Care Clinical Rehab Supervisor**

“The more we can see our patients, talk with them, see how they’re doing, the better we are able to provide care for them.”

**Kerri Wiles, OSF Home Care Clinical Rehab Supervisor**

“If it weren’t for the video or the phone contacts, she would just not be getting any therapy. And for someone who has had a hip fracture, that could be detrimental to miss out on your therapy for that long of a period of time. So this is a way for us to make sure she is getting the therapy she needs.”

**Kerri Wiles, OSF Home Care Clinical Rehab Supervisor**

“She is now walking completely independently with her walker without any assistance. Her walking is steady, her gait pattern is very smooth and has normalized. We have seen great improvements in her ability to stand, bear weight on her leg, improvements in her strength as well.”

**Kerri Wiles, OSF Home Care Clinical Rehab Supervisor**

“A lot of people are home, they’re on quarantine, they’re very lonely. So to be able to have that video visit, to be able to have that face-to-face contact with some people is very important and very meaningful to them.”