

## **An extra set of eyes**

*Patient navigators not only help with care but make sure life-saving appointments aren't missed*

**\*\*\*SOT\*\*\***

**Jill Pruitt, certified oncology navigator at OSF HealthCare**

**"It's important because if you just catch one thing, maybe that saves their life." (:06)**

**\*\*\*SOT\*\*\***

**Jill Pruitt, certified oncology navigator at OSF HealthCare**

**"It's patient-first. I look out for all of them." (:04)**

**\*\*\*SOT\*\*\***

**Jill Pruitt, certified oncology navigator at OSF HealthCare**

**"Often when a person comes in and hears the word 'cancer,' they shut down. They didn't hear about follow-up appointments, biopsies and other scans." (:12)**

**\*\*\*SOT\*\*\***

**Jill Pruitt, certified oncology navigator at OSF HealthCare**

**"We're all human. Sometimes things are missed. So if I look at the chart and see the procedure is not scheduled, I contact the physician to make sure they put the order in." (:13)**

**\*\*\*SOT\*\*\***

**Jill Pruitt, certified oncology navigator at OSF HealthCare**

**"A patient comes in in April of 2023 and has a low-dose CT scan. Sometimes they need to come back in three, six or 12 months. That all is put into my tickler file for the next year. I go through the file monthly and check if they had the follow-up done. If not, I contact the physician again and make sure that test gets done." (:31)**

**\*\*\*SOT\*\*\***

**Jill Pruitt, certified oncology navigator at OSF HealthCare**

**"Sometimes the cancer is in such an early stage. Doctors can do surgery and take it out. And then the person doesn't need treatment." (:08)**