

## **OSF HealthCare Brings OSF OnCall Urgent Care to the Metro Region**

OSF HealthCare is pleased to be able to grow health care delivery options in communities where we have been called to serve. We are excited to announce the opening of six brand new OSF OnCall Urgent Care locations in the Metro Region. On February 1, 2021, a special blessing and ribbon cutting ceremony was held as the first Metro Region location opened in Merrionette Park at 3315 West 115th Street.

### **Brandi Clark, Vice President, On Demand Services, OSF OnCall**

"As we all know, the last year has held many challenges as we face the pandemic, and yet we continue to grow and expand our services and access to healthcare for the residents of southwest Chicago." (:12)

OSF OnCall Urgent Care facilities build on current primary care services offered through OSF HealthCare and are designed for individuals and families who might not yet be ready to establish a traditional physician-patient relationship. The more modern setting has the feel of a lounge area rather than a traditional doctor's office and offers greater ease of access to care. \

### **AJ Querciagrossa, Chief Executive Officer, Metro Region, OSF HealthCare**

"We are really excited to have OSF OnCall now in our Metro Region of Chicago because our community is very busy, and our families are busy. Especially now with COVID, there are so many times where you may not be able to get into a doctor right away or you may not need services of an emergency department – so it's going to be really important to get in and out. For families on the go here on the south side of Chicago, OSF OnCall Urgent Care is the place to go." (:30)

The Merrionette Park location is the first of six coming to the Metro Region. The five additional OSF OnCall Urgent Care Clinics will be opening in in Burbank, Evergreen Park, Oak Lawn and West Lawn.

### **Jose Nevarez, Mayor, Merrionette Park**

"I want to thank all of the healthcare workers who are going to be working with our community and surrounding communities here. We know that you are dealing with this (pandemic) on a day-to-day basis, so thank you very much – and welcome to the Village of Merrionette Park." (:11)

More information about specific services to be offered in the Metro Region locations will be forthcoming. To learn more about these clinics, [click here](#).

*Peoria, Illinois-based OSF HealthCare offers unique, full-scale digital health and convenient care options under the umbrella of OSF OnCall. Providing an array of services anytime, anywhere, OSF OnCall includes digital platforms and software to connect people with care 24/7 using smart phone apps, video visits and behavioral health tools with live support. OSF OnCall Urgent Care offers in-person and virtual visits for minor injuries and illness; OSF OnCall Connect Pandemic Health Worker program supports people with COVID-19 through digital, at-home support. OSF OnCall also represents other home and hospital-based digital care including remote patient monitoring and remote intensive care. Learn more at [www.osfoncall.org](http://www.osfoncall.org).*