

BROADCAST-Telehealth kiosks connect underserved to local resources

ANCHOR LEAD-IN: For people who face economic and housing challenges, finding help to local resources can be another hurdle but OSF HealthCare has teamed up with the University of Illinois Chicago to provide kiosks in key locations for people to find help.

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The effort is funded by a Community Health Advocacy grant as part of a collaborative effort to solve health care challenges. The kiosks have a free app embedded that allows users to type in a zip code and find free or reduced-cost resources like food, housing, financial assistance, health care, and more. Users don't have to provide personal identifying information but Dr. Mary Stapel of OSF says the kiosks will collect data to show greatest needs.

"I don't know that we yet fully understand all of the maybe unmet needs that are still apparent for the population that are served here. So again, I think this will help us understand by seeing what people are utilizing on the kiosk." (:22)

Researchers will get feedback from users through surveys, interviews and focus groups.

ANCHOR TAG:

In Peoria, the kiosks are located at [Friendship House](#), [Dream Center](#), the [Jolt Foundation](#) and the [Peoria City-County Health Department](#). In Chicago, they're available at the [Revive Center](#) and [Hope's Table](#) as well as in the outpatient pharmacy at the University of Illinois Chicago.