

BROADCAST-Creating an AI-prepared workforce at OSF HealthCare

Mandatory education is designed to take away fears

Anchor lead in: Leaders at OSF HealthCare in Peoria, Illinois want to make sure their employees know about the benefits and guardrails needed to harness the power of generative artificial intelligence or AI. Mandatory education is also helping reduce some fears AI will take away jobs.

VO or Radio Package

:50

SOC

Generative AI such as Chat GPT or Microsoft Copilot creates new content including text, images, video, code and simulations based on already-existing information. OSF Vice President for Planning Melissa Knuth *(pronounced kuh-NOOTH) says *all* employees need to know how generative AI can be used to reduce workload and burnout. Mandatory employee training is also designed to dispel fears the technology will replace them.

"We're really trying to put their minds at ease to let them know that we're trying to use generative AI here in a way that really enables them and allows them to get back to some of the work that is more meaningful for them." (:15)

Knuth also points out – generative AI was used in creating content for the training.