OSF HealthCare Welcomes Illinois Valley Residents

For immediate release

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(PEORIA, Ill. | June 16, 2023) – Though St. Margaret’s Health facilities have closed in the Illinois Valley, OSF HealthCare is available to provide the best possible care for patients.

“OSF HealthCare truly values the services St. Margaret’s Health provided the Illinois Valley communities, and we are working diligently to ensure we minimize gaps,” says August (AJ) Querciagrossa, CEO, Western Region for OSF HealthCare. “We accept all patients at any of our OSF locations, regardless of ability to pay. We realize the sudden impact this change has had on Illinois Valley residents who need medical care.”

For residents in need of immediate emergency care, dial 9-1-1 or visit OSF Saint Elizabeth Medical Center in Ottawa, OSF Saint Clare Medical Center in Princeton, or OSF Saint Paul Medical Center in Mendota.

OSF opened a phone line for Illinois Valley area residents to provide information on care options or to set up a new patient appointment. The number is (844) 673-2778. Another option is our chatbot Clare, who can help navigate our website, provide information, and answer questions. Click here.

Individuals can also get in-person visits or 24/7 virtual visits through OSF OnCall. Learn more here.

OSF HealthCare is in the process of acquiring some of the St. Margaret’s Health assets, including the hospital facility in Peru. We are determining how best to provide necessary services to the Illinois Valley, but this process, along with the necessary regulatory approvals, takes time.

OSF has completed phase one of its purchase of the Midtown Plaza complex, Midtown Health Center, and Granville Clinic and is working to hire, train and establish our networks to reopen as soon as possible. Recruiting employees continues to be one of our top priorities. Many employees of St. Margaret’s Health have recently joined OSF and more will become part of our Ministry in the future.

“Our Ministry is pleased to welcome many of the former St. Margaret’s Health employees into OSF as new Mission Partners. Training is underway, and we are excited to take on this incredible opportunity to serve the Illinois Valley with the greatest care and love,” says Querciagrossa. “We ask for patience and understanding as we navigate this process together.”

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OSF HealthCare is an integrated health system owned and operated by The Sisters of the Third Order of St. Francis, headquartered in Peoria, Illinois. OSF HealthCare has 15 hospitals – 10 acute care, five critical access - with 2,084 licensed beds throughout Illinois and Michigan. OSF employs nearly 24,000 Mission Partners throughout 150+ locations; has two colleges of nursing; operates OSF Home Care Services, an extensive network of home health and hospice services; owns Pointcore, Inc., comprised of health care-related businesses; OSF HealthCare Foundation, the philanthropic arm for the organization; and OSF Ventures, which provides investment capital for promising health care innovation startups. In 2020, OSF OnCall was established, a digital health operating unit, including a hospital-at-home, which delivers care and services when, where and how patients prefer to receive them. OSF HealthCare has been recognized by Fortune as one of the most innovative companies in the country. More at osfhealthcare.org/.