

Transcript of Media Clips-Dr. William Bond, emergency department physician and Simulation director at Jump Simulation & Education Center, Peoria, Illinois

“To acknowledge that suffering, to use compassion, which is part of us at OSF HealthCare, and to address those needs as quickly as we can; to acknowledge that timeliness is part of the quality of care, and we really want to have as timely of care as we possibly can for our emergency department patients.” (:19)

“We can say that based on past and current data inputs, here's where we think we'll be in the next 12, 24, to 72 hours in the emergency department ... and of course, the further out you go in time, just as with weather forecasting, the more the uncertainty grows.” (:21)

“This will give us the tools to practice those ‘what if’ scenarios without spending a lot of resources building a new area of emergency department to find that that wasn't the right thing to do.” Dr. Bond adds, “Instead, we may find that staffing an area with a more balanced team is the thing to do, staffing the team earlier in the day or later in the day. These types of things may make significant changes in our ability to care for patients.” (:23)