An extra set of eyes

Patient navigators not only help with care but make sure life-saving appointments aren't missed

Run time -: 23

ANCHOR LEDE: If your health care journey is overwhelming, you should check if a patient navigator can help. Tim Ditman of OSF HealthCare has more.

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OSF navigator Jill Pruitt says a navigator is usually there with someone when they're diagnosed and through their whole journey. The navigator sits in on consult appointments, helps schedule other appointments, answers questions and is just there to talk.

SOUNDBITE: "It's important because if you just catch one thing, maybe that saves their life." (:06)

I'm Tim Ditman

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