

BROADCAST: Fast-tracking Hope: Rapid Access at the OSF Cancer Institute

ANCHOR LEAD-IN: When someone learns they have cancer, they want answers right away. As the [OSF HealthCare Cancer Institute](#) in Peoria, Illinois, marks one year and 70,000 patient interactions, a rapid access system has been developed to get people connected immediately to treatment and support services.

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Mandy Luczkowiak, (pronounced luh-KOH-ee-ack) of OSF OnCall, the digital health arm of OSF HealthCare, says the new rapid intake access provides a central point of contact to get connected to an intake coordinator who'll get all information and compile an individual's medical history and records for their first appointment.

"It's really special, and the patients feel very supported," Luczkowiak shares. "And they feel like, oh my gosh, it started. The journey now has started. I have this person that I've spoken to, I've told them all the things I need to tell them, and they're going to take it from there." (:17)

The quickest way to get connected to an OSF Cancer Institute care coordinator – call (844) OSF-HOPE.